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POSTSCRIPT



The professional magazine for **pharmacy assistants**



## Post Script pharmacy assistant questionnaire 2013

### We have the results for the 2013 pharmacy assistant questionnaire!

More than 300 pharmacy assistants told us about their work habits, giving us valuable insight into how they keep-up-to-date with what's new, what influences their point of recommendation and how they are using new technology and social media for education and training.

#### SURVEY SNAPSHOT

- Post Script (PS) has been voted by pharmacy assistants as their #1 pharmacy publication
- If pharmacy assistants could choose to only read one publication – more than 86% said they would only read PS

#### INFORMING AND INFLUENCE

- PS has influenced 84.3% pharmacy assistants to change their advice or recommendation to a customer within the last month
- PS digital has influenced more than 85% of pharmacy assistants to change their advice or recommendation to a customer
- Pharmacy assistants rank PS third only to representative training in the pharmacy and official accredited training ahead of all other sources and publications as the source most relied upon for product information and training

#### READERSHIP

PS is read by more pharmacy assistants than any other pharmacy publication

- 92.3% of respondents read PS every issue
- 83.2% read most, if not all of PS magazine every issue

Read on...there are some really valuable insights,



Happy reading!

A handwritten signature in black ink that reads "Janet Boyle". The signature is written in a cursive, flowing style.







Editor and the **Post Script Team**

## Post Script pharmacy assistant questionnaire 2013








### About you: I am:

		Response Percent	Response Count
Female		98.6%	342
Male		1.4%	5
answered question			347
skipped question			0

## Post Script pharmacy assistant questionnaire 2013

My age group is:		Response Percent	Response Count
16-21		9.6%	33
22-25		9.9%	34
26-29		12.8%	44
30-35		14.6%	50
36-39		9.9%	34
40+		43.1%	148
answered question			343
skipped question			4

## Post Script pharmacy assistant questionnaire 2013

I live in:		Response Percent	Response Count
NSW		34.4%	118
QLD		23.9%	82
SA		6.7%	23
ACT		2.0%	7
VIC		19.8%	68
WA		8.5%	29
TAS		4.7%	16
NT		0.0%	0
		<b>answered question</b>	<b>343</b>
		<b>skipped question</b>	<b>4</b>

## Post Script pharmacy assistant questionnaire 2013

### Which best describes your role?

		Response Percent	Response Count
Retail/beauty assistant (non-health related)		2.3%	8
<b>Pharmacy assistant (health advice/sales)</b>		<b>47.4%</b>	<b>162</b>
Dispensary assistant/technician		24.9%	85
Front-of-shop manager		9.4%	32
Retail manager		10.8%	37
Other (eg. Naturopath, dietitian) (Please specify)		5.3%	18
		<b>answered question</b>	<b>342</b>
		<b>skipped question</b>	<b>5</b>

## Post Script pharmacy assistant questionnaire 2013

### How long have you worked in community pharmacy?

		Response Percent	Response Count
Less than 6 months		0.9%	3
6 to 12 months		2.0%	7
1 to 3 years		12.5%	43
3 to 5 years		9.9%	34
5 to 10 years		20.4%	70
<b>More than 10 years</b>		<b>54.2%</b>	<b>186</b>
<b>answered question</b>			<b>343</b>
<b>skipped question</b>			<b>4</b>

## Post Script pharmacy assistant questionnaire 2013

### PHARMACY PUBLICATIONS Does your pharmacy usually receive any of these publications? (Tick as many as apply)

	Yes – directly	Yes – from a colleague	No	Rating Count
Contact	<b>64.2% (199)</b>	5.2% (16)	31.6% (98)	310
Pharmacy News	<b>73.3% (231)</b>	8.9% (28)	18.4% (58)	315
Post Script	<b>92.6% (314)</b>	5.3% (18)	2.7% (9)	339
Retail Pharmacy	<b>80.2% (263)</b>	7.3% (24)	13.1% (43)	328
Trade Talk	<b>68.3% (213)</b>	4.8% (15)	26.9% (84)	312
In The Know	<b>58.0% (177)</b>	4.3% (13)	38.4% (117)	305
<b>answered question</b>				<b>342</b>
<b>skipped question</b>				<b>5</b>



## Post Script pharmacy assistant questionnaire 2013

Approximately how much of each issue do you usually read or look into? (Tick as many as apply)

	All of it	Most of it	More than half	Half of it	Less than half	Very little	None of it	Rating Count
Contact	19.3% (58)	21.0% (63)	7.3% (22)	7.0% (21)	9.3% (28)	8.0% (24)	<b>29.0%</b> <b>(87)</b>	300
Pharmacy News	14.3% (44)	19.9% (61)	15.0% (46)	12.1% (37)	11.7% (36)	7.5% (23)	<b>20.8%</b> <b>(64)</b>	307
Post Script	<b>50.2%</b> <b>(167)</b>	33.0% (110)	8.1% (27)	4.2% (14)	3.0% (10)	2.4% (8)	0.9% (3)	333
Retail Pharmacy	22.5% (72)	<b>29.1%</b> <b>(93)</b>	12.8% (41)	9.4% (30)	9.7% (31)	5.9% (19)	11.9% (38)	320
Trade Talk	22.1% (68)	19.9% (61)	9.4% (29)	8.5% (26)	7.2% (22)	6.8% (21)	<b>26.7%</b> <b>(82)</b>	307
In The Know	19.0% (57)	17.0% (51)	7.7% (23)	6.7% (20)	6.0% (18)	7.0% (21)	<b>37.3%</b> <b>(112)</b>	300
<b>answered question</b>								<b>334</b>
<b>skipped question</b>								<b>13</b>

## Post Script pharmacy assistant questionnaire 2013

When was the last time you read or looked into any issue of these publications (Tick as many as apply)? Reading or looking into means you have looked inside it or read something, no matter how briefly, and did not just see the title or the cover.

	Within the last month	Longer ago	Never	Rating Count
Contact	<b>44.7% (138)</b>	27.8% (86)	27.8% (86)	309
Pharmacy News	<b>51.1% (161)</b>	29.8% (94)	19.4% (61)	315
Post Script	<b>92.3% (313)</b>	7.7% (26)	1.2% (4)	339
Retail Pharmacy	<b>65.5% (215)</b>	23.2% (76)	11.9% (39)	328
Trade Talk	<b>46.7% (147)</b>	27.3% (86)	26.3% (83)	315
In The Know	<b>41.6% (129)</b>	22.3% (69)	36.1% (112)	310
<b>answered question</b>				<b>341</b>
<b>skipped question</b>				<b>6</b>







## Post Script pharmacy assistant questionnaire 2013

Has the information you have read or seen in these publications ever influenced you to change advice or recommendations you may give to customers?

	Contact	Pharmacy News	Post Script	Retail Pharmacy	Trade Talk	In the Know	Rating Count
Yes, within the last month	26.9% (36)	30.6% (41)	<b>84.3%</b> <b>(113)</b>	38.8% (52)	26.1% (35)	21.6% (29)	134
Yes, more than one month ago	31.0% (49)	37.3% (59)	<b>50.6%</b> <b>(80)</b>	43.7% (69)	28.5% (45)	28.5% (45)	158
No	64.7% (101)	57.7% (90)	12.2% (19)	46.8% (73)	64.1% (100)	<b>71.2%</b> <b>(111)</b>	156
<b>answered question</b>							<b>208</b>
<b>skipped question</b>							<b>139</b>

## Post Script pharmacy assistant questionnaire 2013

If you had to choose to read only one of these publications, which one would it be?

		Response Percent	Response Count
Contact		1.8%	6
Pharmacy News		3.7%	12
<b>Post Script</b>		<b>86.9%</b>	<b>285</b>
Retail Pharmacy		5.5%	18
Trade Talk		1.8%	6
In the Know		0.3%	1
	Other (please specify)		0
<b>answered question</b>			<b>328</b>
<b>skipped question</b>			<b>19</b>

## Post Script pharmacy assistant questionnaire 2013

### Page 19, Q1. MOBILE

#### What type of phone do you own?

1	smartphone	Oct 21, 2013 12:55 PM
2	Don't own one	Oct 21, 2013 10:55 AM
3	Samsung galaxy	Oct 4, 2013 4:55 PM
4	none	Oct 2, 2013 2:56 PM
5	none	Oct 2, 2013 1:36 PM
6	Nokia	Sep 28, 2013 10:12 PM
7	Digital	Sep 28, 2013 7:12 PM
8	Basic old flip-open type, maybe that's called Android?	Sep 27, 2013 6:36 PM
9	none	Sep 22, 2013 9:58 PM
10	htc	Sep 22, 2013 9:23 PM
11	nokia n97	Sep 22, 2013 12:20 AM
12	older style	Sep 21, 2013 2:41 PM
13	nokia	Sep 21, 2013 11:42 AM
14	Samsung	Sep 21, 2013 11:35 AM
15	nokia, text only	Sep 17, 2013 9:57 AM
16	nokia	Sep 14, 2013 12:27 PM
17	other	Sep 13, 2013 4:15 PM
18	samsung galaxy	Sep 10, 2013 9:28 AM
19	Samsung Flip Phone	Sep 10, 2013 9:18 AM
20	older phone Nokia	Sep 9, 2013 6:44 PM
21	smart phone htc	Sep 8, 2013 5:39 PM
22	nokia	Sep 8, 2013 3:59 PM
23	just an ordinary mobile	Sep 7, 2013 4:26 PM
24	landline	Sep 7, 2013 1:31 PM
25	nokia	Sep 7, 2013 11:43 AM
26	samsung	Sep 7, 2013 11:03 AM
27	samsung	Sep 5, 2013 9:53 PM
28	Aldi	Sep 5, 2013 9:51 PM
29	HTC	Sep 5, 2013 9:05 PM

## Post Script pharmacy assistant questionnaire 2013

### PRODUCT INFORMATION

Which sources to do you rely on most for product information? (please rank from 1 = important, 14 = least important)

	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Rep training in pharmacy	<b>32.6%</b> (102)	24.9% (78)	9.9% (31)	6.4% (20)	7.0% (22)	4.2% (13)	2.2% (7)	2.6% (8)	3.2% (10)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)
Official accredited training	<b>34.2%</b> (107)	24.6% (77)	11.2% (35)	4.8% (15)	6.1% (19)	3.8% (12)	4.8% (15)	2.2% (7)	1.3% (4)	1.3% (4)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)
Post Script	11.8% (37)	13.1% (41)	<b>28.8%</b> (90)	18.2% (57)	12.8% (40)	7.3% (23)	4.5% (14)	1.3% (4)	1.0% (3)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)
Pharmacy News	1.0% (3)	1.6% (5)	4.2% (13)	13.1% (41)	8.6% (27)	12.1% (38)	9.9% (31)	<b>15.7%</b> (49)	9.9% (31)	8.3% (26)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)
Retail Pharmacy	0.3% (1)	1.3% (4)	4.2% (13)	8.3% (26)	<b>16.0%</b> (50)	13.1% (41)	15.7% (49)	12.8% (40)	10.2% (32)	8.3% (26)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)
Contact	0.0% (0)	0.3% (1)	0.6% (2)	1.9% (6)	8.0% (25)	13.4% (42)	9.9% (31)	<b>14.4%</b> (45)	10.9% (34)	9.9% (31)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)
Trade Talk	1.0% (3)	1.9% (6)	0.6% (2)	1.6% (5)	4.8% (15)	4.5% (14)	13.4% (42)	10.5% (33)	15.3% (48)	<b>15.3%</b> (48)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)
In the Know	0.3% (1)	0.0% (0)	1.9% (6)	1.6% (5)	1.9% (6)	3.8% (12)	4.2% (13)	14.7% (46)	12.8% (40)	11.8% (37)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)
Manufacturer websites	0.6% (2)	3.5% (11)	5.1% (16)	6.4% (20)	5.8% (18)	9.6% (30)	6.4% (20)	6.4% (20)	<b>15.3%</b> (48)	9.9% (31)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)
Guild Academy website	0.6% (2)	3.5% (11)	2.6% (8)	1.3% (4)	3.8% (12)	3.8% (12)	6.1% (19)	4.8% (15)	8.3% (26)	<b>17.1%</b> (53)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)
Post Script Interactive website	1.9% (6)	7.3% (23)	7.7% (24)	11.8% (37)	8.0% (25)	10.2% (32)	6.7% (21)	4.5% (14)	5.8% (18)	4.2% (13)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)
iTherapeutics	9.3% (29)	9.9% (31)	12.8% (40)	9.6% (30)	8.9% (28)	5.4% (17)	7.7% (24)	2.9% (9)	2.6% (8)	3.2% (10)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)
Pharmacy Club	6.1% (19)	8.0% (25)	9.3% (29)	11.2% (35)	7.3% (23)	7.3% (23)	5.8% (18)	4.2% (13)	1.3% (4)	5.8% (18)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)
Contact website	0.3% (1)	0.0% (0)	1.3% (4)	3.8% (12)	1.0% (3)	1.3% (4)	2.9% (9)	3.2% (10)	2.2% (7)	5.8% (18)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)




## Post Script pharmacy assistant questionnaire 2013

### TRAINING Which sources to do you rely on most for training? (please rank from 1 – 14 when

	1	2	3	4	5	6	7	8	9	10
Rep training in pharmacy	<b>38.8%</b> (120)	24.6% (76)	9.7% (30)	6.5% (20)	6.1% (19)	6.1% (19)	0.6% (2)	1.3% (4)	1.0% (3)	2.0% (6)
Official accredited training	25.9% (80)	<b>30.7%</b> (95)	10.0% (31)	9.1% (28)	8.7% (27)	6.5% (20)	1.9% (6)	1.6% (5)	1.9% (6)	1.0% (3)
Post Script	7.8% (24)	10.7% (33)	<b>29.8%</b> (92)	15.9% (49)	11.3% (35)	12.6% (39)	6.5% (20)	1.0% (3)	2.3% (7)	0.0% (0)
Pharmacy News	1.0% (3)	1.6% (5)	4.9% (15)	<b>19.7%</b> (61)	12.0% (37)	10.7% (33)	13.3% (41)	14.6% (45)	8.4% (26)	5.0% (15)
Retail Pharmacy	1.0% (3)	0.6% (2)	3.6% (11)	5.5% (17)	<b>21.4%</b> (66)	11.7% (36)	16.2% (50)	13.6% (42)	10.4% (32)	9.0% (27)
Contact	0.0% (0)	0.3% (1)	1.0% (3)	1.6% (5)	2.6% (8)	<b>18.8%</b> (58)	13.3% (41)	15.2% (47)	14.6% (45)	10.0% (30)
Trade Talk	0.3% (1)	1.0% (3)	1.3% (4)	3.6% (11)	3.2% (10)	4.9% (15)	<b>19.1%</b> (59)	9.7% (30)	12.0% (37)	15.0% (45)
In the Know	0.3% (1)	0.0% (0)	0.6% (2)	0.0% (0)	1.9% (6)	3.2% (10)	3.2% (10)	<b>20.4%</b> (63)	13.6% (42)	10.0% (30)
Manufacturer websites	0.6% (2)	1.6% (5)	3.9% (12)	6.1% (19)	6.8% (21)	6.1% (19)	4.9% (15)	5.8% (18)	<b>22.0%</b> (68)	12.0% (37)
Guild Academy website	1.0% (3)	1.3% (4)	4.2% (13)	3.9% (12)	2.3% (7)	3.9% (12)	4.2% (13)	5.2% (16)	5.8% (18)	<b>20.0%</b> (60)
Post Script Interactive website	1.0% (3)	4.9% (15)	7.4% (23)	9.7% (30)	9.1% (28)	7.1% (22)	8.4% (26)	2.9% (9)	3.2% (10)	3.0% (9)
iTherapeutics	11.7% (36)	12.9% (40)	10.4% (32)	9.1% (28)	7.1% (22)	2.9% (9)	3.2% (10)	2.6% (8)	1.6% (5)	2.0% (6)
Pharmacy Club	10.7% (33)	9.7% (30)	12.3% (38)	9.1% (28)	5.5% (17)	4.2% (13)	2.3% (7)	2.9% (9)	1.3% (4)	1.0% (3)
Contact website	0.0% (0)	0.0% (0)	1.0% (3)	0.3% (1)	1.9% (6)	1.3% (4)	2.9% (9)	3.2% (10)	1.9% (6)	3.0% (9)

## Post Script pharmacy assistant questionnaire 2013







**Has Post Script Interactive ever influenced you to change advice or recommendations you may give to customers?**

		Response Percent	Response Count
Yes, within the last month		34.5%	105
<b>Yes, more than one month ago</b>		<b>51.0%</b>	<b>155</b>
No		14.5%	44
		<b>answered question</b>	<b>304</b>
		<b>skipped question</b>	<b>43</b>








## Post Script pharmacy assistant questionnaire 2013

### THE INTERNET How often do you access the internet?

		Response Percent	Response Count
<b>Multiple daily visits</b>		<b>65.6%</b>	<b>202</b>
Once per week		6.5%	20
Once per day		16.2%	50
Less than once per week		4.2%	13
Every 2 –3 days		6.5%	20
Never		1.0%	3
<b>answered question</b>			<b>308</b>
<b>skipped question</b>			<b>39</b>






## Post Script pharmacy assistant questionnaire 2013

On average, how long do you spend online per session?

		Response Percent	Response Count
Less than 10 minutes		12.1%	37
<b>10 – 30 minutes</b>		<b>49.8%</b>	<b>153</b>
About 60 minutes		26.4%	81
2 –3 hours		8.5%	26
More than 3 hours		3.3%	10
<b>answered question</b>			<b>307</b>
<b>skipped question</b>			<b>40</b>

## Post Script pharmacy assistant questionnaire 2013

### How do you access the internet? (Tick all that apply)

		Response Percent	Response Count
Pharmacy computer		58.4%	180
Pharmacy Tablet (eg. iPad)		3.6%	11
<b>Home computer</b>		<b>81.5%</b>	<b>251</b>
Home tablet (eg. iPad)		32.1%	99
Mobile phone		51.0%	157
	Other (please specify)		2
		<b>answered question</b>	<b>308</b>
		<b>skipped question</b>	<b>39</b>






## Post Script pharmacy assistant questionnaire 2013

### How often do you use your phone to access online pharmacy websites?

		Response Percent	Response Count
Once per day		4.2%	13
A few times a day		3.6%	11
Once per week		7.8%	24
A few times a week		10.7%	33
Once per month		17.6%	54
<b>Never</b>		<b>55.4%</b>	<b>170</b>
Other		0.7%	2
	Other (please specify)		4
<b>answered question</b>			<b>307</b>
<b>skipped question</b>			<b>40</b>








## Post Script pharmacy assistant questionnaire 2013

### MOBILE What type of phone do you own?

		Response Percent	Response Count
iPhone		45.4%	139
Windows		4.6%	14
Android		34.0%	104
Blackberry		2.9%	9
Other		13.1%	40
	Other (please specify)		34
<b>answered question</b>			<b>306</b>
<b>skipped question</b>			<b>41</b>

## Post Script pharmacy assistant questionnaire 2013

### How often do you use your phone to access online social networks like Facebook?

		Response Percent	Response Count
Once per day		14.0%	43
<b>A few times a day</b>		<b>39.4%</b>	<b>121</b>
Once per week		3.3%	10
A few times a week		5.2%	16
Once per month		4.6%	14
Never		32.6%	100
Other		1.0%	3
	Other (please specify)		1
<b>answered question</b>			<b>307</b>
<b>skipped question</b>			<b>40</b>

## Post Script pharmacy assistant questionnaire 2013

### Page 19, Q1. MOBILE

What type of phone do you own?

30	Old nokia	Sep 5, 2013 6:30 PM
31	nokia	Sep 5, 2013 6:14 PM
32	very old type	Sep 5, 2013 3:38 PM
33	not a smart phone	Sep 5, 2013 2:45 PM
34	LG	Sep 5, 2013 2:37 PM

### Page 19, Q2. How often do you use your phone to access online social networks like Facebook?

1	every now and then	Sep 15, 2013 8:57 PM
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### Page 19, Q3. How often do you use your phone to access online pharmacy websites?

1	Only when I can't get on a computer. Rarely.	Sep 21, 2013 6:20 PM
2	Most don't accept iPhone or iPad	Sep 13, 2013 9:02 PM
3	Prefer my computer	Sep 9, 2013 7:57 PM
4	Alot dont work on my phone, if there were apps would make it easier	Sep 5, 2013 2:35 PM

### Page 20, Q1. SOCIAL MEDIA

How frequently do you use each of the social media applications listed below for personal reasons?

1	Instagram	Sep 21, 2013 6:22 PM
2	instagram	Sep 5, 2013 9:54 PM

### Page 20, Q2. How frequently do you use each of the social media applications listed below for work/professional reasons?

1	yammer	Sep 5, 2013 11:08 PM
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## Post Script pharmacy assistant questionnaire 2013

**SOCIAL MEDIA** How frequently do you use each of the social media applications listed below for personal reasons?

	Daily	A few times a week	Once a week	Less frequently than once a month	Once a month	A few times a month	Never	Rating Count
Facebook	<b>60.7%</b> <b>(187)</b>	10.1% (31)	4.2% (13)	3.2% (10)	1.0% (3)	2.6% (8)	18.2% (56)	308
Google+	<b>39.3%</b> <b>(120)</b>	16.4% (50)	7.9% (24)	3.9% (12)	3.0% (9)	4.9% (15)	24.6% (75)	305
LinkedIn	1.3% (4)	0.7% (2)	0.7% (2)	3.7% (11)	1.0% (3)	1.3% (4)	<b>91.4%</b> <b>(275)</b>	301
Pinterest	2.0% (6)	3.3% (10)	4.7% (14)	6.7% (20)	2.0% (6)	3.0% (9)	<b>78.3%</b> <b>(234)</b>	299
Twitter	2.3% (7)	2.7% (8)	2.3% (7)	3.7% (11)	1.0% (3)	4.0% (12)	<b>84.1%</b> <b>(253)</b>	301
YouTube	6.3% (19)	14.5% (44)	10.9% (33)	14.8% (45)	7.9% (24)	17.1% (52)	<b>28.6%</b> <b>(87)</b>	304
							Other (please specify)	2
							<b>answered question</b>	<b>308</b>
							<b>skipped question</b>	<b>39</b>






## Post Script pharmacy assistant questionnaire 2013

How frequently do you use each of the social media applications listed below for work/professional reasons?

	Daily	A few times a week	Once a week	Less frequently than once a month	Once a month	A few times a month	Never	Rating Count
Facebook	9.5% (29)	6.6% (20)	7.2% (22)	6.6% (20)	3.9% (12)	6.6% (20)	<b>59.7%</b> <b>(182)</b>	305
Google+	24.9% (76)	14.4% (44)	8.2% (25)	7.2% (22)	2.6% (8)	5.6% (17)	<b>37.0%</b> <b>(113)</b>	305
LinkedIn	0.3% (1)	1.0% (3)	0.7% (2)	1.3% (4)	0.7% (2)	0.3% (1)	<b>95.7%</b> <b>(288)</b>	301
Pinterest	0.3% (1)	0.0% (0)	0.3% (1)	1.3% (4)	1.7% (5)	0.7% (2)	<b>95.7%</b> <b>(289)</b>	302
Twitter	0.0% (0)	0.0% (0)	1.0% (3)	1.3% (4)	1.0% (3)	1.0% (3)	<b>95.7%</b> <b>(287)</b>	300
YouTube	1.7% (5)	1.3% (4)	2.3% (7)	5.7% (17)	4.7% (14)	3.3% (10)	<b>81.0%</b> <b>(243)</b>	300
							Other (please specify)	1
							<b>answered question</b>	<b>308</b>
							<b>skipped question</b>	<b>39</b>

## Post Script pharmacy assistant questionnaire 2013

### PATY Have you heard of the PATY Award?

		Response Percent	Response Count
Yes		39.5%	17
No		27.9%	12
Not sure		32.6%	14
Other (please specify)			0
		<b>answered question</b>	<b>43</b>
		<b>skipped question</b>	<b>304</b>

## Post Script pharmacy assistant questionnaire 2013

Page 22, Q1. Do you know what PATY stands for?		
1	Pharmacy Assistant of The Year	Oct 16, 2013 10:09 PM
2	pharmacy assistant of the year	Sep 30, 2013 12:58 PM
3	Pharmacy assistant of the year	Sep 29, 2013 11:00 PM
4	No	Sep 29, 2013 12:48 AM
5	Pharmacy Assistant of The Year	Sep 28, 2013 7:15 PM
6	Pharmacy Assistant of the Year Award	Sep 28, 2013 3:55 PM
7	Pharmacy Assistant of the Year	Sep 28, 2013 3:34 PM
8	Pharmacy Assistant of the Year Awards	Sep 28, 2013 7:55 AM
9	PHARMACY ASSISTANT OF THE YEAR	Sep 28, 2013 1:09 AM
10	no	Sep 27, 2013 7:49 PM
11	Pharmacy Assistant of The Year	Sep 27, 2013 6:54 PM
12	Pharmacy Assist of The Year	Sep 27, 2013 6:42 PM
13	pharmacy assistant of the year	Sep 27, 2013 5:31 PM
14	Pharmacist assitant of the year	Sep 27, 2013 5:12 PM
15	yes	Sep 27, 2013 4:50 PM
16	Pharmacy Assistant of The Year award	Sep 27, 2013 3:54 PM
17	pharmacy assistant of the year	Sep 27, 2013 1:39 PM

## Post Script pharmacy assistant questionnaire 2013

Page 22, Q2. Who are the major sponsors of the PATY Award?		
1	Aspen, Guild, iNova	Oct 16, 2013 10:09 PM
2	gsk	Sep 30, 2013 12:58 PM
3	GSk postscript goldcross	Sep 29, 2013 11:00 PM
4	No	Sep 29, 2013 12:48 AM
5	GSK and The Pharmacy Guild Of Australia	Sep 28, 2013 7:15 PM
6	Post Script. The Pharmacy Guild of Australia GSK Guild super	Sep 28, 2013 3:55 PM
7	GSK, Pharmacy Guild, PS	Sep 28, 2013 3:34 PM
8	GSK	Sep 28, 2013 7:55 AM
9	PS, J&J, ASPEN, INOVA, SWISSE	Sep 28, 2013 1:09 AM
10	guild	Sep 27, 2013 7:49 PM
11	Pharmacy Guild	Sep 27, 2013 6:54 PM
12	Pharmacy Guild of Australia, Aspen, Swisse, J&J, PostScript and lots more I can't recall.	Sep 27, 2013 6:42 PM
13	GSK, PS and the Guild	Sep 27, 2013 5:31 PM
14	dont know	Sep 27, 2013 5:12 PM
15	no idea	Sep 27, 2013 4:50 PM
16	GSK	Sep 27, 2013 3:54 PM
17	Gsk	Sep 27, 2013 1:39 PM

## Post Script pharmacy assistant questionnaire 2013

### Page 22, Q3. Do you believe the Award is valuable in recognising Pharmacy Assistant's contribution to healthcare?




1	Yes	Oct 16, 2013 10:09 PM
2	yes, but I went to the Qld workshop day it also focuses big on the whole asept of community pharmacy in general as well	Sep 30, 2013 12:58 PM
3	Yes very much so I have participated the last 2 years I think it is fantastic for recognising the hard work and dedication of pharmacy assistants around Australia	Sep 29, 2013 11:00 PM
4	Ywa	Sep 29, 2013 12:48 AM
5	Yes.	Sep 28, 2013 7:15 PM
6	This is a highly valuable award recognising the dedication Pharmacy Assistants have towards there careers and customers	Sep 28, 2013 3:55 PM
7	100% Yes!!! Very important to recognise the amazing work PA's do.	Sep 28, 2013 3:34 PM
8	yes	Sep 28, 2013 7:55 AM
9	YES	Sep 28, 2013 1:09 AM
10	yes	Sep 27, 2013 7:49 PM
11	Yes	Sep 27, 2013 6:54 PM
12	Yes.	Sep 27, 2013 6:42 PM
13	Yes, most certainly.	Sep 27, 2013 5:31 PM
14	yes	Sep 27, 2013 5:12 PM
15	somewhat	Sep 27, 2013 4:50 PM
16	Yes most definitely	Sep 27, 2013 3:54 PM
17	Yes	Sep 27, 2013 1:39 PM

### Page 24, Q1. Please indicate which training you have undertaken (please choose all that apply)?

1	Studying Pharmacy at Curtin	Oct 14, 2013 8:22 PM
2	Diploma Management and Diploma Retail	Sep 28, 2013 3:56 PM
3	Certificate in Retail Managment	Sep 28, 2013 3:35 PM
4	Disp course	Sep 27, 2013 5:31 PM

## Post Script pharmacy assistant questionnaire 2013

### ACCREDITED TRAINING Have you undertaken accredited training?

		Response Percent	Response Count
Yes		55.8%	24
No		11.6%	5
Not sure		32.6%	14
	Other (please specify)		0
<b>answered question</b>			<b>43</b>
<b>skipped question</b>			<b>304</b>




## Post Script pharmacy assistant questionnaire 2013

### Page 24, Q2. Which organisation did you conduct your training with?

1	Guild	Oct 16, 2013 10:09 PM
2	Curtin	Oct 14, 2013 8:22 PM
3	not sure	Oct 9, 2013 4:31 PM
4	guild	Oct 9, 2013 2:19 PM
5	Pharmacy Guild	Oct 8, 2013 11:44 PM
6	Pharmacy guild	Oct 4, 2013 9:24 PM
7	Pharmacy guild	Oct 4, 2013 4:56 PM
8	qld quild	Sep 30, 2013 12:59 PM
9	Gippstafe	Sep 29, 2013 11:01 PM
10	Guild	Sep 28, 2013 8:14 PM
11	The Pharmacy Guild of Australia	Sep 28, 2013 7:16 PM
12	Pharmacy Guild Leading Learning Dynamics	Sep 28, 2013 3:56 PM
13	Pharmacy Guild SA & Tafe SA	Sep 28, 2013 3:35 PM
14	Guild	Sep 28, 2013 7:55 AM
15	PHARMACY GUILD	Sep 28, 2013 1:09 AM
16	guild	Sep 27, 2013 10:42 PM
17	pharmact guild	Sep 27, 2013 7:49 PM
18	Pharmacy Guild	Sep 27, 2013 6:54 PM
19	Wal Scerri Academy	Sep 27, 2013 6:43 PM
20	TAFE and the Guild	Sep 27, 2013 5:31 PM
21	guild	Sep 27, 2013 4:51 PM
22	Pharmacy Guild	Sep 27, 2013 3:54 PM
23	guild	Sep 27, 2013 1:39 PM
24	TAFE NSW	Sep 26, 2013 9:31 AM

## Post Script pharmacy assistant questionnaire 2013

Please indicate which training you have undertaken (please choose all that apply)?

		Response Percent	Response Count
Certificate II in Community pharmacy		50.0%	12
<b>Certificate III in Community pharmacy</b>		<b>66.7%</b>	<b>16</b>
Certificate IV in Community pharmacy		12.5%	3
	Other (please specify)		4
<b>answered question</b>			<b>24</b>
<b>skipped question</b>			<b>323</b>